

# **REFUND POLICY**

# **VACATION CAMP**

Any cancellation more than 5 days prior to the start of the vacation camp program will incur a \$25 cancellation fee.

Any cancellation less than 5 days prior to the start of the vacation camp program will only be eligible for a system credit. The system credit must be used for the next available vacation camp date advertised.

### **SUMMER CAMP**

Any cancellation more than 3 weeks prior to the start of a summer camp session will receive an online system credit or refund check less a \$75 per session cancellation fee.

Any cancellation less than 3 weeks prior to the start of a summer camp session will receive an online system credit or refund check less a 30% per session cancellation fee.

#### COVID-19

Any cancellation that is COVID-19 related (i.e., infection, exposure, quarantine) will be issued a full refund. Supplemental documentation may be required.

# **PROCESSING**

Please note, refund requests will be reimbursed directly from the Mill River Park Collaborative via check; we will contact you for a mailing address to send the check.

Refunds are processed as they are received. Please allow up to four weeks for processing.